MAKO REAL ESTATE

2026 Tenant Survey Results

Annual tenant satisfaction survey · 10 households responded · all homes combined

9.6 / 10
Would recommend us to a friend

4.5 / 5
Maintenance handled well (average)

8.9 / 10
Home & amenities vs. comparable rentals

When I raise an issue, it's...

1 = strongly disagree · 5 = strongly agree

Taken seriously	4.6
Addressed promptly	4.6
Kept informed	4.5
Resolved to my satisfaction	4.4

Satisfaction with the home

1 = very dissatisfied · 5 = very satisfied

Exterior appearance	4.3
Gardening & landscaping	4.3
Common areas	4.0
Parking	4.1
Kitchen	4.3
Bathrooms	4.1
Appliances	4.1

Rent relative to comparable homes averaged 2.9 on a 1–5 scale where 3 means “at market.”

You said, we did

- You said: Laundry machines were wearing out: a slow dryer and a mildew-prone washer. **We did:** Replaced the washer and dryer with new machines.

In their words

> “It's never been a question that if something isn't working that it wouldn't be taken care of immediately.”

> “If there are any issues, response time is prompt and issues are addressed in a timely manner.”

> “He's consistently responsive and understanding, and even though he isn't local, it never feels that way.”

Peter Sedivec, doing business as Mako Real Estate · CA DRE #01908921 · Comments are anonymous and lightly trimmed to remove names and locations. Equal Housing Opportunity.